

# Shipping Policy

Thank you for visiting and shopping at cmibest.com. Following are the terms and conditions that constitute our Shipping Policy.

## Domestic Shipping Policy

### Shipment processing time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

### Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout.

Billing Value	Shipment method	Estimated delivery time	Shipment cost
Above Rs 1,000/-	DTDC Courier	5-7 business days	Free
Below Rs 1,000/-	DTDC Courier	5-7 business days	As Applicable

Note : Grocery Items can be home delivered only at our Mart & Pick Store Locations. Time required for Grocery Items delivery is maximum 48 Hrs after placing the order.

Delivery delays can occasionally occur.

### Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

### Customs, Duties and Taxes

cmibest.com is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

## Damages

cmibest.com is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

## International Shipping Policy

We currently do not ship outside India.

## Returns Policy

Our [Return & Refund Policy](#) provides detailed information about options and procedures for returning your order.